



# How do I fix the error message 'requisites have not been met'?

 Error: unable to add class	
Message	Status
Error: Unable to add this class - prerequisites have not been met.	
Student must be active in a Plan from Marketing19 or Business19 Programs (Bachelor, Associate, Diploma)	

**ICMS Enrolments [Student]**

Sandy Beach Go To

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### 3. View results

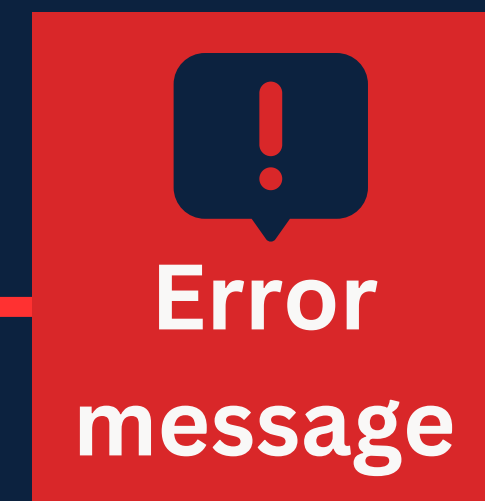
View the following status report for enrollment confirmations and errors

2025 May Trimester | Undergraduate | ICMS

✓ Success: enrolled ✗ Error: unable to add class

Class	Message	Status
MKT 102A	Error: Unable to add this class - prerequisites have not been met. Student must be active in a Plan from Marketing19 or Business19 Programs (Bachelor, Associate, Diploma)	✗

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**Error message**

To fix this error, please contact the Enrolment team or visit the Student Service team on campus **immediately**.



## Contact the Enrolment team:

- [Submit a support ticket](#)
- Call the Enrolment Helpline:  
+61 2 9466 1100



## Visit the Student Service team:

- **Northern Beaches Campus:**  
Opposite Reception in the Moran House Building (Monday to Friday: 9:30am–12:30pm and 1:30pm–4:30pm)
- **City Campus:** At Reception  
(Monday to Thursday: 10am–2pm and 3pm–6pm; Friday: 9am–2pm and 3pm–5:00pm)